



A Member of the Hong Leong Group

SUSTAINABILITY REPORT 2018



CORPORATE PROFILE

Listed on the Singapore Exchange Securities Trading Limited since 1978, GuocoLand Limited ("GuocoLand") is a premier property company with operations in the geographical markets of Singapore, China, Malaysia and Vietnam. In 2017, GuocoLand marked its expansion beyond Asia into the new markets of the United Kingdom and Australia through a strategic partnership with Eco World Development Group Berhad in Eco World International Berhad. Headquartered in Singapore, the principal business activities of GuocoLand and its subsidiaries ("the Group") are property development, property investment, hotel operations and property management, and it is focused on achieving scalability, sustainability and growth in its core markets.

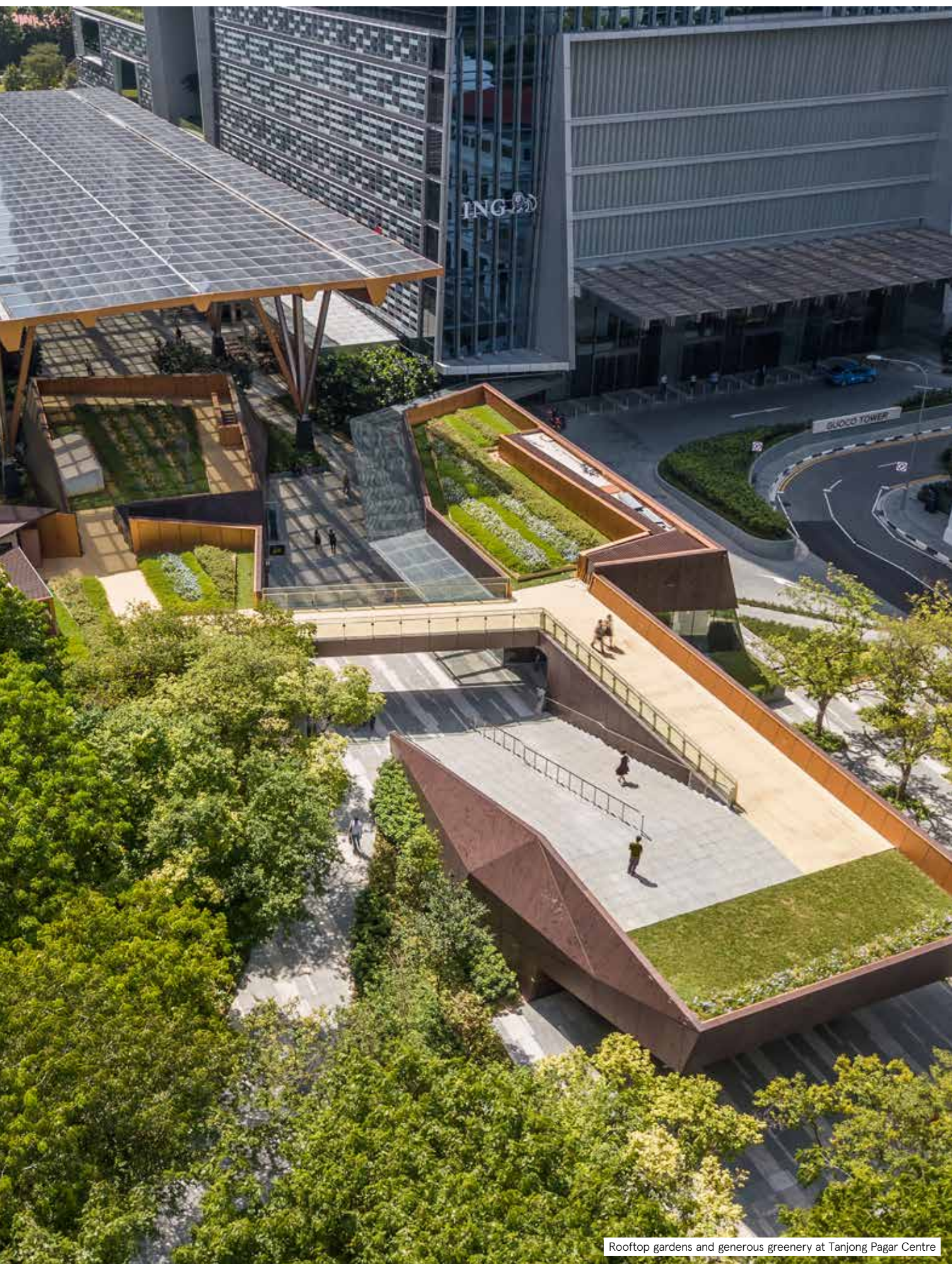
The Group's portfolio comprises residential, hospitality, commercial, retail, mixed-use and integrated developments spanning across the region. In recognition of its portfolio of quality, innovative developments and commitment to business excellence, the Group has been honoured with numerous awards and accolades both in Singapore and internationally. As at 30 June 2018, the Group's total assets amounted to \$10.5 billion.

GuocoLand operates across the different markets through its subsidiaries. Please refer to pages 83-90 of our annual report for the significant subsidiaries, associates and joint ventures included in our consolidated financial statements.

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Rooftop gardens and generous greenery at Tanjong Pagar Centre

ABOUT THIS REPORT

GuocoLand is focused on achieving sustainable growth in its core markets and this is the first report published to disclose our sustainability outlook.

This report discusses our sustainability performance for the financial year ended 30 June 2018 ("FY 2018") and will be published annually. It has been prepared with reference to the Global Reporting Initiative ("GRI") Standards: Core option, and will focus on our Singapore operations. We have included data for our China operations, where available, and will continue to enhance our data collection process going forward. Our subsidiary, GuocoLand (Malaysia) Berhad, which is separately listed on Bursa Malaysia (Malaysia Exchange), issues a separate sustainability report.

Through this report, GuocoLand aims to present and share its commitment to sustainability with its varied and valued stakeholders.

We have not obtained any independent assurance of the information being reported this year, but may consider to do so in future.

Should you have any questions or feedback, please do not hesitate to reach us at contact@GuocoLand.com.



Tanjong Pagar Centre - LEED and BCA Green Mark Platinum certified development

BOARD STATEMENT

GuocoLand is pleased to issue its inaugural sustainability report in line with the SGX guidelines on Sustainability Reporting.

We endeavor to consider sustainability – environmental, social and governance – factors as part of our core business strategy. This report seeks to present an accurate and even account of our ambitions and achievements in our quest to be a sustainable, responsible corporate citizen.

The Board is responsible for the management and governance of sustainability at GuocoLand and has been involved in the determination of the material factors.

These factors have been classified in three pillars:

- **Reducing our Environmental Footprint**
- **Nurturing our Workforce**
- **Doing Ethical Business**

The real estate sector is inherently future-minded as our developments change the landscape of the cities in which they are built and touch the lives of many individuals – from tenants, retailers, customers and workers to surrounding communities. As such, it is of utmost importance that we consider and reduce their environmental impact through thoughtful design.

Additionally, by ensuring best practices in safety, labour standards and product quality, we protect our many stakeholders and maintain a strong record of trust and respect with them. We will continue to create Green Mark buildings that have a positive and lasting impact on the communities we serve.

The Board would like to thank our valued staff in helping to put together this report and the sustainability agenda.



Martin Modern – home within a botanic garden in District 9

SUSTAINABILITY AT GUOCOLAND

STAKEHOLDER ENGAGEMENT

Understanding and engaging with our stakeholders is fundamental to sustainable growth. We identify our key stakeholders by assessing their dependence on, involvement in, as well as influence on our business. The table below lays out our engagement processes with these key stakeholders:

STAKEHOLDER	FREQUENCY	METHOD	TOPICS RAISED	OUR RESPONSE
 EMPLOYEES	• Weekly • Monthly • Annual • Ad hoc	• Festive celebrations • Management meetings • Performance review discussions • Lunch talks • Knowledge sharing sessions • Staff excursion • Internal newsletters and e-communications	• Welfare • Health and well-being • Performance	Refer to Nurturing Our Workforce
 INVESTORS	• Quarterly • Annual	• Annual General Meeting • Investor meetings • Quarterly results announcements • Email and phone communication • Property visits	• Long term value creation • Strategy for growth • Corporate Governance	Refer to Chairman's Statement, Business Review and Corporate Governance sections in the Annual Report and Business Ethics and Anti-corruption
 TENANTS/ CUSTOMERS (PROPERTY)	• Weekly • Monthly	• Emails • Letters • Network sessions • Lunches • Individual meetings	• Operational and sales matters • Space and lease management planning	Refer to Product Quality, Health and Safety and Business Ethics and Anti-corruption
 REGULATORS/ GOVERNMENT	• Ad hoc	• On-site inspections • In-person meetings • Emails • Telephone communication	• Environmental compliance • Labour standard compliance • SGX listing requirements	Refer to Reducing our Environmental Footprint and Product Quality, Health and Safety
 SUPPLIERS	• Regularly	• On-site inspections • In-person meetings	• Occupational health and safety • Product quality, health and safety • Environmental compliance • Labour standards	Refer to Occupational Health and Safety

LIST OF MEMBERSHIPS OF ASSOCIATIONS AND EXTERNAL INITIATIVES

- Real Estate Developer's Association of Singapore (REDAS)
- Singapore Business Federation
- Singapore National Employers Federation
- Building and Construction Authority (BCA) Green Mark
- U.S. Green Building Council Leadership in Energy and Environmental Design (LEED)
- International WELL Building Institute WELL Building Standard
- China Green Building Evaluation Label
- Workplace Safety and Health bizSAFE Programme
- ISO 9001, ISO14001 and OSHAS18001 Certification

SUSTAINABILITY GOVERNANCE

We have established a sustainability committee to facilitate the adoption and integration of our sustainability agenda and to oversee its management. The committee gathers information from our various departments and stakeholders, including Human Resources, Finance and Facilities Management. This information is presented to our Board of Directors and is capitalised on to update and improve upon our strategy.



MATERIALITY ASSESSMENT

To conduct our materiality assessment, we procured feedback from stakeholders and employees and also gathered industry standards to establish a preliminary shortlist of material factors. Through a workshop, we narrowed down these factors by determining what are considered to be our greatest impacts on the environment, economy and communities.

Although the scope of our report does not cover our China operations, where we have data on operations based in China, we have chosen to include it in our report.

MATERIAL TOPICS	GRI STANDARD REPORTED	GEOGRAPHICAL BOUNDARY REPORTED FOR FY 2018	IMPACT BOUNDARY
Reducing our Environmental Footprint			
 Energy Consumption	Energy (GRI 302)	Singapore, China	Managed properties and hotel
 Environmental Compliance	Environmental Compliance (GRI 307)	Singapore, China	All construction projects
Nurturing our Workforce			
 Human Capital Development	- Employment (GRI 401) - Training and Education (GRI 404)	Singapore, China	Employees
 Occupational Health & Safety	Occupational Health and Safety (GRI 403)	Singapore	- Employees - Workers - Tenants - Visitors
Doing Ethical Business			
 Business Ethics and Anti-corruption	Anti-corruption (GRI 205)	Singapore	All business operations
 Product Quality, Health and Safety	Customer Health and Safety (GRI 416)	Singapore, China	All construction projects



REDUCING OUR ENVIRONMENTAL FOOTPRINT

ENERGY CONSUMPTION

THE IMPORTANCE OF ENERGY CONSUMPTION

GuocoLand strives to develop processes and include environmentally friendly building features wherever possible in its property developments to contribute towards environmental sustainability. In doing so, we aim to reduce our operational costs and environmental impacts, align ourselves with national priorities, and mitigate regulatory and physical risks.

In conjunction with Singapore's pledge to reduce emissions intensity by 37% from 2005 levels by 2030 as part of the Paris Agreement, the Building Construction Authority ("BCA") aims to have 80% of buildings in Singapore achieve the BCA Green Mark standard by 2030 and improve energy efficiency of the buildings. GuocoLand is inspired by these targets and strives to contribute towards their achievement.

BUILDING EFFICIENTLY

Striving for Green Mark Buildings

The BCA Green Mark scheme is an initiative to shape a more environmentally friendly and sustainable built environment. Several of our buildings have BCA Green Mark Gold and Platinum certifications.

Some of the innovative designs that we implemented to increase energy efficiency and reduce our carbon footprint include:



Integrated solar photovoltaic panels with system capacity of about 280 kWp (Tanjong Pagar Centre)



Double-glazed laminated glass



Water-efficient washing machines



Rainwater irrigation with 100% fully-automatic water irrigation system and rain sensors



Motion sensor lights



Water harvesting of air-conditioning condensate



In China, our upcoming large-scale office development in Changfeng is designed to meet the U.S. Green Building Council's Leadership in Energy and Environmental Design ("LEED") Platinum and Gold certifications, a leading programme for green buildings and communities worldwide. Our project is also one of the first in the Shanghai Putuo District to receive the LEED Platinum certification. The project will also meet the standards for a China Two-Star green building rating by China's Green Building Evaluation Label, a national standard for green buildings in China.

ENERGY CONSUMPTION



Tanjong Pagar Park offers green open space in the heart of the city

Increasing energy efficiency

We are always looking to update and upgrade our properties to remain ahead of the curve, up-to-date with the latest technologies and continuously improve upon our resource efficiency. This year, we made small but effective modifications to our flagship mixed-use, integrated development, Tanjong Pagar Centre.

These included:



switching our car park ramp lights to LED bulbs;



shaving down the façade area lighting timing by 1.5 hours;



reprogramming the office air-conditioning variable air volume (VAV) box for after hours; and



upgrading the temperature sensors and flow meters for chiller plants.



These incremental changes resulted in an estimated saving of

240,289.27

KWH PER YEAR

Resource conservation initiatives

With an increasing demand and need for smart buildings that consider their environmental impact as much as they do tenant or customer happiness, we are determined to keep innovating and creating ambitious, unique, sustainable buildings.

Our flagship integrated, mixed-use development, Tanjong Pagar Centre, stands out as one of the most environmentally friendly buildings in Singapore. With a water conservation aim of 35%, Tanjong Pagar Centre has a three-step water management strategy to minimise the waste of water. These are: the use of highly-efficient fixtures and fittings, a dual-pipe system which separates potable and non-potable water and systems to harvest rainwater and condensate water from air-conditioning. On top of these, private water sub-meters are fitted to water pipes to track water usage and leaks. More than 120 private sub-meters have been installed throughout the development which are linked to the building management system.



Tanjong Pagar Centre has a **3-Step** water management strategy to minimise the waste of water

Guoco Tower has achieved the Leadership in Energy and Environmental Design (Core + Shell) Platinum certification, an internationally-renowned award recognising eco-friendly buildings.



ENERGY CONSUMPTION



Green Futures

Martin Modern, our latest luxury Green Mark Gold residence, encapsulates our vision and dedication to a green future. The development is modelled as a green sanctuary, with over 80% of the land area turned into a lush botanic garden spread over three split levels, home to more than 200 species of plants including more than 50 species of trees and palms. Incorporating greenery into our buildings can contribute in sequestering carbon in the middle of bustling Singapore, and give our residents an oasis to escape to.



Home to more than

**200 species
of plants**

including more than

**50 species
of trees and palms**

OUR PERFORMANCE

The energy consumption of our buildings is as follows:



Tanjong Pagar Centre

31,139,631 kWh
ENERGY CONSUMPTION
(FY 2018)



Guoman Hotel (China)

6,656,040 kWh
ENERGY CONSUMPTION
(FY 2018)

TARGET

- Formulate an energy reduction plan for FY 2019

ENVIRONMENTAL COMPLIANCE

WHY THIS IS MATERIAL

We are committed to developing buildings of the highest calibre. As a result, it is our responsibility and sincere aim to ensure our developments comply with environmental regulations. Through environmental compliance, we minimise the risk of regulatory penalties while delivering safe, secure and sustainable developments.

COLLABORATING WITH GOVERNMENT AGENCIES

We work closely with several government bodies throughout the development process, from the design stage through to operations to increase our rate of compliance. The government bodies include:

LTA: Land Transport Authority
URA: Urban Redevelopment Authority
BCA: Building and Construction Authority
SLA: Singapore Land Authority
NEA: National Environment Agency
PUB: Public Utilities Board
Nparks: National Parks Board

The NEA carries out regular checks of our premises to certify we are maintaining stringent practices to avoid the accumulation of stagnant water that might encourage the breeding of vectors of Zika, dengue, malaria and other such diseases. We also collaborate with LTA, Nparks, and SLA to minimise congestion that might occur because of our operations. In this way, we minimise our disruption to the broader community.

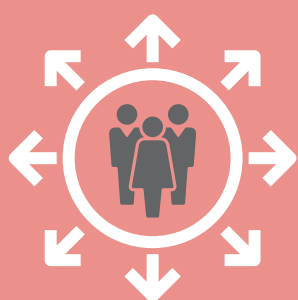
In FY 2018, we observed an unusually high level of water consumption, which we determined to be a result of extremely frequent flushing of the toilets. We reported this to the PUB, which discovered increased sediment in their water supply. PUB addressed the issue from their end, and we addressed it from our end, by thoroughly cleaning our tanks. This collaboration rectified the issue at hand and operations resumed as usual.

PERFORMANCE

In FY 2018, we faced no fines or penalties due to non-compliance with environmental regulations.

TARGET

- In FY 2019, we aim to maintain our clean record and follow all regulations and avoid any penalties for non-compliance.

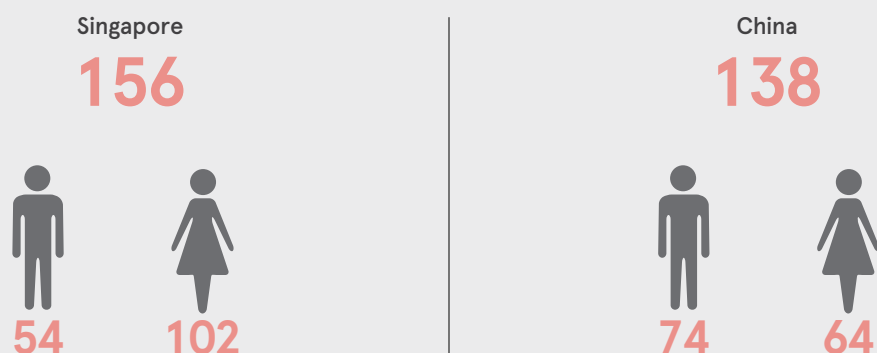


NURTURING OUR WORKFORCE

HUMAN CAPITAL DEVELOPMENT

OUR EMPLOYEE PROFILE BY CATEGORY AND GENDER:

PERMANENT FULL-TIME	SENIOR MANAGER	MANAGER	EXECUTIVE	NON-EXECUTIVE	TOTAL
Singapore Office	15	57	57	27	156
China Office	1	53	52	32	138



WHY THIS IS MATERIAL

Our organisation thrives because of our employees. Their dedication and hard work ensure we continue to grow and produce outstanding products and services. Their competencies, professional development, welfare, health and safety are extremely important to us.

MANAGING OUR TALENT

Training and development

GuocoLand provides opportunities for employees to improve their levels of skills and knowledge to increase workplace productivity and staff satisfaction. Employees are encouraged to enrol in seminars, workshops and skills programmes to enhance their expertise and perform to their fullest potential.

Over the year, employees attended seminars and training programmes covering areas on Sales, Facilities Management, Project Management, Audit, Accounting, Business Finance, Taxation, Information Technology, and Human Resources. Our employees in China also attended specialised training workshops for LEED and WELL green building certifications.

Teamwork is a key strength of our employees and another important component of their development. In China, we conducted a team building activity in January 2018 to encourage the attributes of Change, Courage and Success.

HUMAN CAPITAL DEVELOPMENT



Chinese New Year festive lunch

Welfare and well-being

Since 2009, we have organised programmes to raise awareness amongst employees on the importance of workplace safety and adopting an active and healthy lifestyle.

To promote fitness and well-being, complimentary workouts are conducted regularly by Virgin Active and the Health Promotion Board at Tanjong Pagar Centre's outdoor urban park for all employees and tenants of Tanjong Pagar Centre. In addition, employees also took part in the REDAS Bowling Competition in March 2018, and the National Vertical Marathon held at Tanjong Pagar Centre in June 2018. Our staff in China engaged in friendly football games with our mall tenants.



Malaysia durian buffet day trip

Other activities held throughout the year include annual health screenings, lunch-time talks on various topics such as understanding dementia, musculoskeletal health, prevention of chronic diseases, common eye diseases and emergency readiness.

GuocoLand actively engages its employees through social and recreational interaction and employee bonding activities. A festive lunch was held in celebration of the Chinese New Year in February where employees interacted with senior management and were updated on the organisation's projects and direction. In addition, a durian buffet day trip to Malaysia was also organised for employees to bond and have fun in a relaxed environment out of the workplace.

OUR PERFORMANCE:



SINGAPORE OFFICE

Average hours of training by employee category and gender

EMPLOYEE CATEGORY	HOURS
Senior Manager	5.6
Manager	7.4
Executive	2.9
Non-executive	0.15



3.7



5.5

Percentage of employees receiving regular performance and career development reviews by employee category and gender

EMPLOYEE CATEGORY	%
Senior Manager	100
Manager	100
Executive	100
Non-executive	100



100%



100%

New employees* and employee turnover by age and gender

	NEW EMPLOYEES		EMPLOYEE TURNOVER	
	Number	%	Number	%
Less than 30 years old	3	13%	5	22%
Between 30 and 50 years old	18	74%	13	56%
More than 50 years old	3	13%	5	22%
Total	24		23	

New employees



15 | 63%



9 | 38%

Employee turnover



12 | 52%



11 | 48%

*Defined as employees who joined the company in FY 2018.

OUR PERFORMANCE:



CHINA
OFFICE

Average hours of training by employee category and gender

EMPLOYEE CATEGORY	HOURS
Senior Manager	0
Manager	31.7
Executive	26.4
Non-executive	24.3



27.2



28.4

Percentage of employees receiving regular performance and career development reviews by employee category and gender

EMPLOYEE CATEGORY	%
Senior Manager	100
Manager	100
Executive	100
Non-executive	100



100%



100%

New employees* and employee turnover by age and gender

	NEW EMPLOYEES		EMPLOYEE TURNOVER	
	Number	%	Number	%
Less than 30 years old	17	32%	9	18%
Between 30 and 50 years old	36	68%	39	76%
More than 50 years old	0	0%	3	6%
Total	53		51	

New employees



25 | 47%



28 | 53%

Employee turnover



27 | 53%



24 | 47%

*Defined as employees who joined the company in FY 2018.

TARGETS

- Conduct training needs analysis for key talents and high-potential employees
- Create Individual Development Plan for selected key personnel by FY 2019
- Refresh the new hire orientation programme

OCCUPATIONAL HEALTH AND SAFETY

WHY THIS IS MATERIAL

The health and safety of our staff is of prime importance to GuocoLand. Employees and contractors help us bring our vision to life and it is imperative they are safe and healthy while working on or in our developments. By implementing rigorous policies and procedures to ensure their health and safety on our developments, we protect our reputation and cultivate a long-term relationship with our staff.

ENGAGING WITH RESPONSIBLE SUPPLIERS

GuocoLand engages contractors and suppliers who are not only committed to high quality, but also to environmental, health and safety standards. In Singapore, we only appoint bizSAFE Level 3 and above certified vendors and service providers. Our main contractors appointed for development projects are required to be OHSAS 18001 certified or to engage an independent accredited assessor to conduct site OHS legal compliance audits.

MANAGING THE SAFETY OF OUR WORKERS

To ensure the safety of our staff and contractors, we conduct regular fire drills, alarm tests and safety trainings. Following our last drill, we gathered feedback from all of the relevant participants including tenants and staff and compiled these into a report with actionable outcomes. By July 2018, we implemented all of the targets that arose from the drill.

Additionally, we value the hard work of our contract workers. We ensure there is always a safety manager present to act as a neutral overseer. Fortnightly meetings are held for managers and staff to review any and all incidents that might have taken place to address them and improve practices. We conduct daily walks around our sites inspecting them for any potential risks. Any of our contractors that are found violating our safety standards are immediately asked to desist and given a final warning before we disengage their services.

All of our workers are mandated to wear the necessary safety equipment. Similarly, when workers' quarters are located onsite, our architects first scrutinise the properties thoroughly to ensure the quarters are safe and compliant with regulations.

In China, we organized a staff visit to a development and construction site for providing in-depth understanding of safe and responsible construction practices.

TACKLING SECURITY ISSUES

GuocoLand also works with the Industry Safety & Security Watch Group Scheme ("SSWG") and the Singapore Civil Defence Force ("SCDF") to train our employees on how to protect the community and themselves from threats such as fires or attacks. In the SSWG Scheme, our buildings go through a three-step process of threat assessment, auditing of systems and the streamlining of operations through the pooling of resources to bolster our safety protocols and systems. We also have quarterly training sessions for our security officers, including preparatory bomb sweeping or flu pandemic exercises. In December 2017, we conducted a Bomb Threat call exercise, which resulted in a report detailing areas of improvement as well as areas where our staff excelled. This exercise ensures our security officers are equipped with the relevant knowledge and skills to handle the threat of a bomb.

PERFORMANCE

There were no work-related accidents or injuries or fatalities in FY 2018.

TARGET

- Develop and roll out safety culture campaigns to advocate and educate our employees on best safety practices



DOING ETHICAL BUSINESS

BUSINESS ETHICS AND ANTI-CORRUPTION

WHY THIS IS MATERIAL

GuocoLand operates on the basis of trust and mutual respect. We instil a strict moral code of conduct in all of our employees so that interactions with employees internally and customers and business partners externally will always be positive experiences. This guarantees long-lasting relationships and deep-rooted networks and cements the success of our business. This moral code extends beyond our business relationships to our corporate social responsibility as well.

BUILDING RELATIONSHIPS ON TRUST

Code of Conduct

GuocoLand has established a Code of Conduct which is incorporated in its Employee Handbook. Our Code of Conduct provides guidance to employees' conduct in areas such as integrity in conducting business, prohibition on disclosure of confidential information, avoidance of conflict of interest, prohibition on accepting gifts/benefits from business associates, etc. The Employee Handbook is presented to all new employees during the induction program and we notify employees of subsequent updates.

The Board emphasises the importance of professionalism and integrity when conducting business. Employees are required to embrace and practice these values in the course of performing their duties at work, and to act in the best interest of GuocoLand at all time.

GuocoLand is also a supporter of Corporate Governance Week, an initiative by the Securities Investors Association Singapore with the aim of fostering and promoting good corporate governance practices among listed companies and all stakeholders involved.

Whistle-blowing Policy

GuocoLand is committed to conduct business with integrity and high standards of corporate governance and conduct as well as compliance with applicable laws and regulatory requirements. In line with this commitment, the whistle-blowing policy is adopted to provide proper avenues for employees and any other persons to raise or report any concerns about serious wrong doings, misconduct, malpractices or improprieties. Our whistle-blowing policy is published on the website.

The whistle-blowing policy sets out procedures and rules to raise responsibly, in confidence, concerns about possible improprieties, without fear of undue reprisals. Whistle-blowers may raise potential issues through a dedicated secured email address or contact the Audit Risk Committee ("ARC") Chairman directly. The ARC oversees the whistle-blowing policy to ensure that arrangements are in place for independent investigation of matters raised and for appropriate follow-up action to be taken.

BUSINESS ETHICS AND ANTI-CORRUPTION



GuocoLand China annual charity run

Giving back to the community

Giving back to society is a part of our business ethics and helps strengthen our trust with the local communities. In China, we have been working to support the needs of the elderly. Our staff and tenants participated in the monthly interaction sessions with over 30 elderly from the Changfeng Street Elderly Day Care Centre, engaging them in various activities and events.

Over the year, we also conducted various other initiatives such as the GuocoLand China annual charity run along with blood and gift donation drives.

Customer Data Privacy

Our strong foundation of trust extends to data protection. When our customers' entrust us with their data, it is our responsibility to ensure it is properly handled. Violating our customer's data privacy is a grave breach of trust that would go against our code of ethics.

We abide by the Singapore Personal Data Privacy Act ("PDPA"). In accordance with the PDPA, we have a designated Data Protection Officer. All of our employees strictly follow data protection procedures, including avoiding the collection of and deleting any data we do not require, and ensuring that such data is not shared with any third parties. This applies to our customers' data, shareholders' data and employees' data.

OUR PERFORMANCE



In 2017, we did not face any incidents of corruption.



We are proud to say we rose from the 375th position in 2017 on the Singapore Governance and Transparency Index to

43rd position in 2018.

We also improved our ranking on the ASEAN Corporate Governance Scorecard from 76 in 2015 to

50th in 2017.



We had no breaches of customer data privacy.

TARGETS

- Provide training to all our employees and new hires to further enhance our policies and practices relating to anti-corruption by FY 2019
- Maintain zero breaches of data privacy

PRODUCT QUALITY, HEALTH AND SAFETY

WHY THIS IS MATERIAL

It is our aim to produce innovative developments and maintain a strong relationship with our customers. Consequently, the quality of products and services we deliver must be of a consistently high quality. In this way we cultivate trust with our customers and build long-lasting relationships that help our business remain sustainable and prosperous.

BUILDING HIGH QUALITY AND SAFE BUILDINGS

At the design stage, we work with the URA to receive their necessary approvals. We work closely with our architects to anticipate and avoid any potential risks in our buildings and follow the Workplace Safety and Health (Design for Safety) Regulations. During construction, the BCA checks on the superstructure of our buildings to ensure stability, longevity and resilience.

Our numerous Green Mark awards from the BCA evidence the excellent quality of our buildings. Over and above our Green Mark awards, we subscribe to the BCA's Construction Quality Assessment System (CONQUAS). This assessment has been a highly regarded industry benchmarking tool for nearly three decades. By voluntarily submitting our projects for assessment and public access, we demonstrate our high standard and willingness for transparency.

MAINTAINING A HEALTHY ENVIRONMENT AT OUR PROPERTIES

Prior to handover of our properties, we purge out any Volatile Organic Compounds from the property to ensure that our tenants are provided with clean and safe buildings. During regular operations, we require our maintenance suppliers to submit a chemical list to us. The list includes cleaning chemicals, pest controls, cooling tower liquids and more. This helps safeguard against risks that could affect our staff, contractors, tenants and customers.

WELL CERTIFICATION FOR OUR PROPERTIES IN CHINA

Our Changfeng large-scale office development is designed to meet the WELL (Gold and Silver) certification standards issued by the International WELL Building Institute. It is the first commercial project in Shanghai to receive the WELL (Gold) certification which is developed with human health and well-being in mind. WELL is a leading tool for advancing health and well-being in buildings globally. WELL provides developers a flexible framework for improving health and human experience through design. WELL was developed by integrating scientific and medical research and literature on environmental health, behavioral factors, health outcomes and demographic risk factors that affect health with leading practices in building design and management.

OUR PERFORMANCE

There were no incidents of non-compliance with regulations concerning the health and safety impacts of our products and services in FY 2018.

TARGETS

- Maintain zero-incidents of non-compliance with building safety matters for our new constructions in FY 2019
- Continue to incorporate and further enhance health and safety considerations at our properties

CEMENTING SUSTAINABILITY THROUGH INNOVATION

OUR AWARDS



Leedon Residence

FIABCI World Prix d'Excellence Awards 2018
World Gold Winner of the Residential (Mid Rise) Category



Leedon Residence

FIABCI Singapore Property Awards 2017
Winner of the Residential (Mid Rise) Category



GuocoLand

PropertyGuru Asia Property Awards 2017
Best Developer (Asia & Singapore)



Tanjong Pagar Centre

PropertyGuru Asia Property Awards 2017
Best Mixed Use Development and Best Green Development



Guoco Tower

PropertyGuru Asia Property Awards 2017
Best Office Development (Asia & Singapore)



Tanjong Pagar Centre (Retail)

PropertyGuru Asia Property Awards 2017
Best Retail Development



Wallich Residence

PropertyGuru Asia Property Awards 2017
Best Luxury Condo Development (Singapore)



Sofitel Singapore City Centre

PropertyGuru Asia Property Awards 2017
Best Hotel Development (Singapore)



Tanjong Pagar Centre

BEI Asia Awards 2017
Landmark Development Leadership Award 2017



GuocoLand Limited

The Edge Singapore Billion Dollar Club 2017
Fastest Growing Company in Property Development Category



Leedon Residence

EdgeProp Excellence Awards 2017
Property Development Excellence (Central Area)



Sims Urban Oasis

BCA Green Mark Awards 2017
Green Mark (Gold Plus) for New Residential Buildings



GuocoLand Limited

Brand Finance
Singapore's Top 50 Brands

GRI CONTENT INDEX

The GRI Content Index references GuocoLand Limited Sustainability Report 2018 and the Annual Report 2018 ("AR").

DISCLOSURE NUMBER	DISCLOSURE TITLE	RESPONSE / PAGE REFERENCE
General disclosures		
102-1	Name of the organization	Corporate Profile
102-2	Activities, brands, products, and services	Corporate Profile GuocoLand does not provide any products or services that are banned in certain markets.
102-3	Location of headquarters	Corporate Profile
102-4	Location of operations	Corporate Profile
102-5	Ownership and legal form	Corporate Profile
102-6	Markets served	Corporate Profile
102-7	Scale of the organisation	Corporate Profile, pg 13-16, AR pg 2-13
102-8	Information on employees and other workers	pg 13-16
102-9	Supply chain	pg 17-21
102-10	Significant changes to the organisation and its supply chain	There are no significant changes in FY2018.
102-11	Precautionary Principle or approach	AR pg 31-33
102-12	External initiatives/charters	pg 5
102-13	Membership of associations	pg 5
102-14	Statement from senior decision-maker	pg 3
102-16	Values, principles, standards, and norms of behaviour	pg 19-20
102-18	Governance structure	pg 5, AR pg 14-17, 22-37
102-40	List of stakeholder groups	pg 4
102-41	Collective bargaining agreements	Nil
102-42	Identifying and selecting stakeholders	pg 4
102-43	Approach to stakeholder engagement	pg 4
102-44	Key topics and concerns raised	pg 4
102-45	Entities included in the consolidated financial statements	AR pg 83-90
102-46	Defining report content and topic boundaries	pg 2, 6
102-47	List of material topics	pg 6
102-48	Restatements of information	Not applicable – inaugural report
102-49	Changes in reporting	Not applicable – inaugural report
102-50	Reporting period	pg 2
102-51	Date of most recent report	Not applicable – inaugural report
102-52	Reporting cycle	pg 2
102-53	Contact point for questions regarding the report	pg 2
102-54	Claims of reporting in accordance with the GRI Standards	pg 2
102-55	GRI content index	pg 23-24
102-56	External assurance	Nil

GRI CONTENT INDEX

DISCLOSURE NUMBER	DISCLOSURE TITLE	RESPONSE / PAGE REFERENCE
Specific Disclosures		
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